2400 INTAKE AND CASE MANAGEMENT

2411(B)(2) Rehabilitation Counselor for the Deaf and Hard of Hearing. Each District has a Rehabilitation Counselor for the Deaf, Hard of Hearing, and Deaf Blind (RCD) who is specially trained in the areas of deafness, hearing loss, and deaf blindness. The RCD reviews all audiological and otological evaluations obtained in the district and assigns appropriate disability codes prior to determination of the applicant’s eligibility. The RCD will consult with the District Manager to review any case recommended for transfer to a general field counselor. The RCD will serve as the Counselor of Record (COR) when any of the following criteria are met:

a. Any client with a hearing loss of 55 dB or greater in the better ear should be served by the RCD; or

b. Any case in which a Cochlear Implant (CI) and/or a BAHA implant is recommended as treatment should be served by the RCD; or

c. Any case in which the client uses ASL as their primary form of communication or any case in which the hearing loss is progressive; or

d. Any case in which the client may require accommodations in the classroom and/or workplace such as a FM system, interpreter, computer-aided transcription services such as Communication Access Realtime Translation (CART); or

e. Cases referred from the West Virginia School for the Deaf usually be served by the Rehabilitation Counselor for the Deaf and Hard of Hearing; or

f. The deafblind individual is either legally blind or has a condition of progressive visual loss which has been verified by a physician skilled in disease of the eye and as such blindness may result. Also, the individual has a hearing impairment of 55db (ANSI) or more, unaided for either speech reception threshold (SRT) or pure tone average (PTA) in the better ear; or impairment between 30-54 db (ANSI), unaided, for either SRT or PTA in the better ear and either speech discrimination less than 50 percent or a statement by a physician skilled in disease of the ear indicating progressive loss; or

g. Any case in which the client is a first time wearer of hearing aids.
2411(B)(2) Rehabilitation Counselor for the Deaf and Hard of Hearing. This Counselor will review all audiological and otological evaluations obtained in the district and assign appropriate disability codes prior to determination of the individual’s eligibility. The Rehabilitation Counselor for the Deaf and Hard of Hearing will provide consultative services to other Rehabilitation Counselors within the district as needed. In all cases, documentation will occur in Actions / Details. Prior to purchase of a hearing aid, pertinent medical and narrative information will be sent to the Rehabilitation Counselor for the Deaf and Hard of Hearing for review.

a. Each case with an impairment code of 03 (Deafness, Primary–Communication Visual), 04 (Deafness, Primary–Communication Auditory) or 08 (Deaf Blindness) will be transferred to the Rehabilitation Counselor for the Deaf and Hard of Hearing.

b. At discretion of the District Manager, the Rehabilitation Counselor for the Deaf and Hard of Hearing will recommend which cases, with impairment codes of 05 (Hearing Loss, Primary–Communication Visual), 06 (Hearing Loss, Primary–Communication Auditory), or 07 (Other Hearing Impairments) be transferred to the specialty territory. Cases in which there are questions concerning the appropriate territory, will be staffed with the District Manager and/or Rehabilitation Program Supervisor, Services for the Deaf and Hard of Hearing.

c. Cases referred from the West Virginia School for the Deaf usually be served by the Rehabilitation Counselor for the Deaf and Hard of Hearing.

d. The deafblind individual is either legally blind or has a condition of progressive visual loss which has been verified by a physician skilled in disease of the eye and as such blindness may result. Also, the individual has a hearing impairment of 55db (ANSI) or more, unaided for either speech reception threshold (SRT) or pure tone average (PTA) in the better ear; or impairment between 30-54 db (ANSI), unaided, for either SRT or PTA in the better ear and either speech discrimination less than 50 percent or a statement by a physician skilled in disease of the ear indicating progressive loss.